

Renew CFL (Online)

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Applies to:

MFL Holder	No
MFL Online Operator	Yes
Master	Yes
Non-Fish Eye users	Yes
Receiver	No
Receiver Online Operator	No

Requirements

Users do not have to be registered for Fish Eye, but will need to be in possession of a CFL renewal notice.

If registered for Fish Eye, users should be nominated into the role of MFL Online Operator and Master, and possess a CFL renewal notice.

Instructions for accessing the CFL Renewal page for non-Fish Eye users



Instructions for accessing the CFL Renewal page for Fish Eye registered users. (MFL Online Operators and Masters).

Log in to Fish Eye. 1. Open the Fish Eye website The Log On screen will display	Department of Fisheries Western Australia
 2. Complete the following fields: a) User ID b) Password c) Click the Log On button. 	Please enter your User ID and Password to login You must first login before you can access the page you requested. Please enter your User ID and Password to continue. User ID: Password: Log On Forgotten your User ID? Forgotten your password?
	Fish for the future
3. Select the CFL	
Renewal tab as	
directions to	Hone Manage MFL CFL Renewal Reports Help
Benew your CEL	Name > CPL Renewal
helow	Application for Renewal of Commercial Fishing Licence
Delow.	Please enter your current Lisence number and Date of Birth and/or Application Reference (if known).



Renew your CFL

1.	Enter your	Home	Manage MFL	CFL Renewal	Reports
	Commercial Fishing	Home > CFL Reneval			Licence Wo
	and Date of Birth.				
2.	Select the 'validate'	Application f	or Renewal of	Commercial Fis	hing Licence
	button, or cancel to	Please enter your current	Licence number and Date of	Birth and/or Application Reference	te (if known).
	exit the screen.	Comm	Licence to be Renewed:		
	Validate Cancel	(d	Date of Birth: d/mm/yyyy)		
					Validate
		8			
3.	If the following	Home	Manage MFL C	FL Renewal Reports	Help
	error message is	Nome > CFL Reneval			Licence WCLL1509
	displayed, contact				
	Fisheries	Application for I	Renewal of Comm	ercial Fishing Licen	ce
		Please enter your current Licence	e number and Date of Birth and/or A	pplication Reference (if known).	
lf y	our application to	Licence Re	e to be newed:		
ren	iew your CFL is	Date o (dd/mm	(Birth: 14/09/1980 (VVVV)		COMPANY PROPERTY
cor	rectly validated go				Revenue Revenue
10 5	step 6.				
_		-			
4.	If the following	Hone	Manage MFL	CFL Renewal Repor	ta Help
	displayed contact	Home > CFL Reneval			Licence WCLL1509 V
	the Department of	Application for	Penewal of Comp	arcial Fiching Lica	0.00
	Fisheries.	Details of the licence entered se	eem to be incorrect. Please ensure t	he correct details are entered or conta	ct the Department of Fisheries on (08)
		9482 7333. Please enter your current Licen	e number and Date of Birth and/or	Application Reference (if known).	
		Commercial Licen R	Fishing CFL CFL102625 ce to be snewed:		
		Date (dd/mm	of Birth: 06/03/1980		
					Validate Concel
22 A	ugust 2013 This document r	emains the property of the	Department of Fisheries a	nd if printed is uncontrolled.	Refer to the Page 4
	Department's w	ebsite <u>www.fish.wa.gov.au</u>	for the latest version of th	is document.	

5.	If the following	Home	Manage MFL	CFL Renewal	Reports
	error message is	Home > CFL Renewal			Licence W
	the Department of				
	Fisheries.	Application for I	Renewal of C	ommercial Fish	ing Licence
		No renewal application has been	produced for this licence	Please contact the Department	nt of Fisheries on (08) 9482 7333.
		Please enter your current Licence	e number and Date of Birt	th and/or Application Reference	(if known).
		Commercial Licence Re	Fishing CFL <u>CFL102725</u> e to be newed:		
		Date o (dd/mm	f Birth: 18/08/1941		
		(oo) min			Validate
6.	If your application	Home Mar	age MFL OFL	Renewal Reports	Help
	to renew your CFL	Humo > CPL Reneval			Licence WCLL1509 V
	is correctly	a 😽 ad 14 J.			
	validated the	Application for Rend	ewal of Comme	rcial Fishing Licent	ce
	Application for	If these details are not correct please co Sumame:	WUILLEMIN		
	Renewal of	Given Names:	CHRISTOPHER		
	Commercial Fishing	Address:	PO BOX 744 JURJEN BAY 6516 WA		
	appear Check the				
	information is				
	correct. If	Licence: Expiry Date:	7-Nov-2013		
	information is not	Fee Payable:	\$87.00 Next (xpiry to appear 7-Nov-2014	
	correct, contact the				ke Peyment Cancel
	department of				
	Fisheries.				
7.	Select ' Make a				
	Payment' or				
	'Cancel'.				
The					
pay	ment screen will				
арр	bear.				

 Make a BPOINT Payment 7. Select your credit card type to make a payment. 	Government of Department of F	Supported by the CommonwealthBank	
The Online Payment screen will appear.	Make a BPOINT Payment Biller Code: Licence Reference: Application Reference: Quote ID: Amount: \$ Select your card type:	1002418 (Department Of Fisheries) CFL102625 CFLRenewal - A00250268 Q000002502263 87.00 © 	
8. Enter your credit card details and select 'Proceed'	Government of Department of F	Western Australia ïisheries Online Payment	Supported by the CommonwealthBank
	You have entered the fo	llowing details	
	Biller Code:	1002418 (Department Of Fisheries)	
	Licence Reference:	CFL102625	
	Application Reference:	CFLRenewal - A002502685	
	Quote ID:	Q000002502263	
	Payment Amount:	\$ 87.00	
	Please enter your card d	letails to proceed	
	Card Number:		
	Expiry Date:	MM / YY	
	CV Number:	Proceed	

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Successful Notification	Hatering"	Manage MFL	CFL Renewal	Reporta	Help	
9. If your application	Home > CFL Reneval > CFL Reneval				()	
and payment was	Application for Renewal of Commercial Fishing Licence					
correctly processed	Sum	ame: WUILLEMIN				
your application	Given Na	mes: CHRISTOPHER				
details will be	Add	PO BOX 744 JURDEN BAY				
displayed.	Commercial Fire	6516 WA				
10. To print a receipt.	Lice Term of Authorisa	tion: 8-Nov-2013	Te:	7-Nov-2014		
select the Print	Application Refere	mce: A002502685	Application Receipt:	RCT0002500393		
Beceint for	Fee	Paid: \$87.00	Bank Receipt:	38038167254		
Receipt for Bonowal of CEL	· · · · · · · · · · ·			Print Receipt For Re	niewal of CFL	
hutton	The paper of the commercial fishing Fish Resources Management Act 19	licence gives authorisa 94. A plastic card of the	tion for the holder of this licer licence will be sent to the ho	ice to engage in commercial fis Ider within the next 30 days.	hing in accordance with the	
button.						
Print Receipt for Renewal of CFL						
	Printed Receipt (Sa	mple)				
Your receipt will appear						
in a new window, as						
shown. Print your	CFL Renewal				Page 1 of 1	
receipt.	CI D INNIN II				10001011	
You can now navigate	. fabili .					
to a new page.	G G	overnment of We	estern Australia			
		eparament of Fish	enes			
		Commons	ial Fishing Li	anas Dessint		
		commerc	ial Fishing Li	сепсе кесегра		
		Renewal	Application has I	een Received		
		Our Receipt No.: R	CT0002500393			
		Bpoint Receipt No.: 3	8038167254			
		Name: C	HRISTOPHER WUILLEMIN			
		Addressi P	O BOX 744 URIEN BAY			
		6	516 WA			
		Exploy Date: 2	FL102625 /11/2014			
		Date of Payments 2	5/10/2013 05:02			
		Fee Paid: \$	87.00			
		1	This receipt may authorise yo	ou to fish.		
		See Part 11 of	the Pish Resources Manager	nent Regulations 1995.		
	L					

Unuccessful Notification – Payment Error	Home Manage MFL CFL Renewal Reports Home > CFL Renewal > CFL Error Page				
Error 11. If you receive this error message, contact the Department of Fisheries to renew your licence.	Renewal of Comm This Tran No funds ha	nercial Fishing Lice saction was Unsuccessfu we been debited from this acc Cause: Failed to proces Fee Paid: \$0.00 to apply for a licence renewal.	nce Failed II ount Is payment again, please start from the co	rresponding link in the navigation b	
	End				

Fish Eye Helpline and Support

A dedicated Fish Eye and CatchER Helpline is in operation from 8.30am to 4.30pm, Monday to Friday. The Helpline will answer questions related to Fish Eye.

Email: Fisheye.Support@fish.wa.gov.au

Phone: 1300 550 763

Online Troubleshooting Guide for Fish Eye issues

An online troubleshooting guide is available on the Department of Fisheries website.

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