



Renew CFL (Online)

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Applies to:

MFL Holder	No
MFL Online Operator	Yes
Master	Yes
Non-Fish Eye users	Yes
Receiver	No
Receiver Online Operator	No

Requirements

Users do not have to be registered for Fish Eye, but will need to be in possession of a CFL renewal notice.

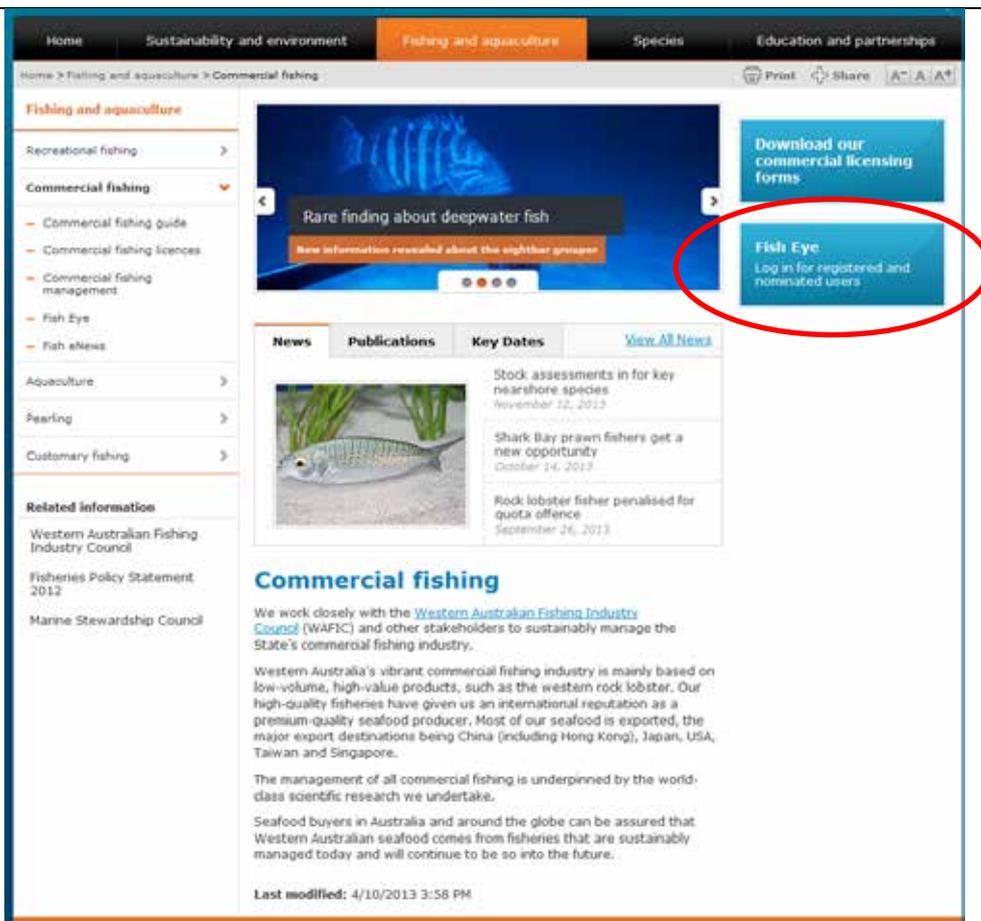
If registered for Fish Eye, users should be nominated into the role of MFL Online Operator and Master, and possess a CFL renewal notice.

Instructions for accessing the CFL Renewal page for non-Fish Eye users

Accessing Fish Eye for non-Fish Eye users.

1. Open Fishing and Aquaculture page on the website, or copy this link to your browser.
<http://www.fish.wa.gov.au/Fishing-and-Aquaculture/Commercial-Fishing/Pages/default.aspx>
2. Select the Fish Eye tab as circled

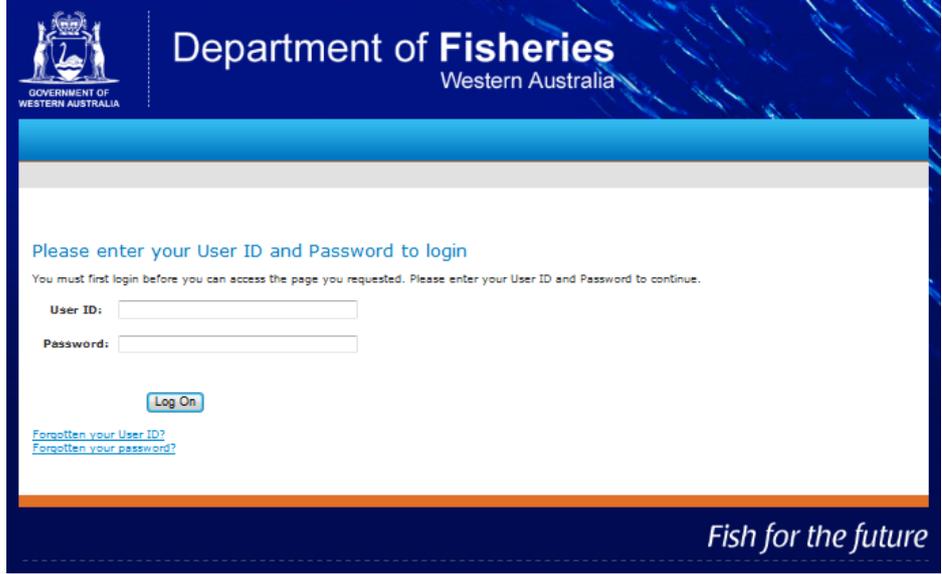
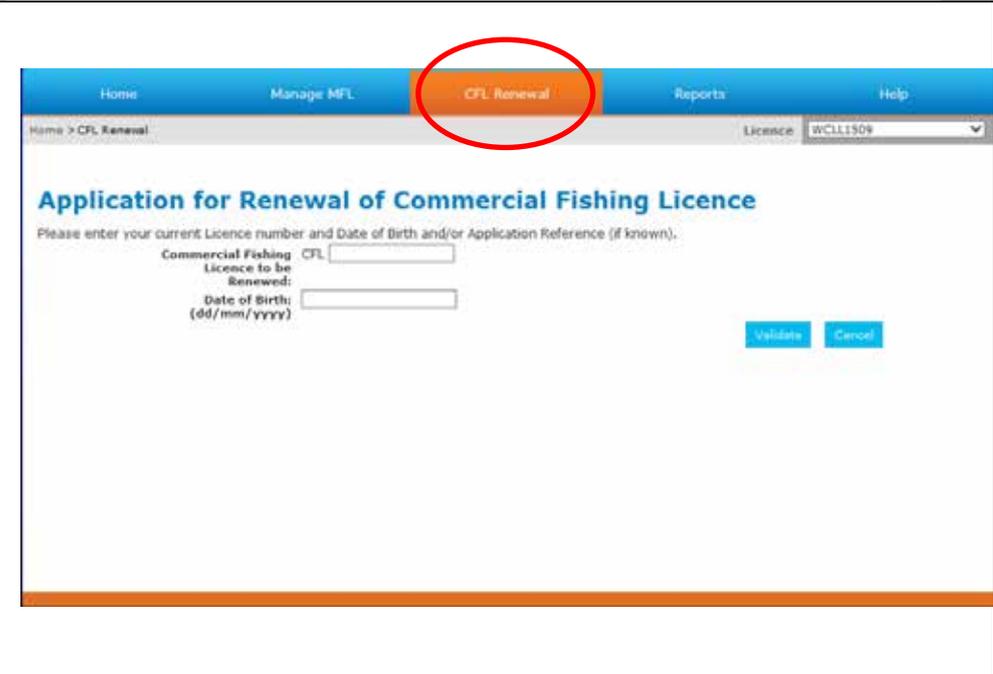
The Fish Eye online Services page will appear.



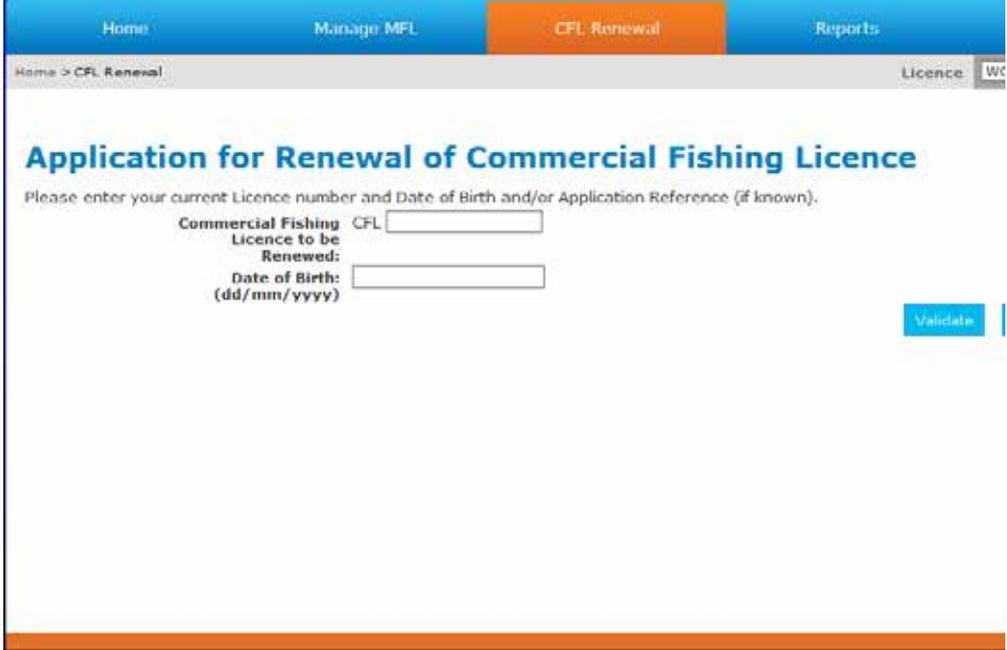
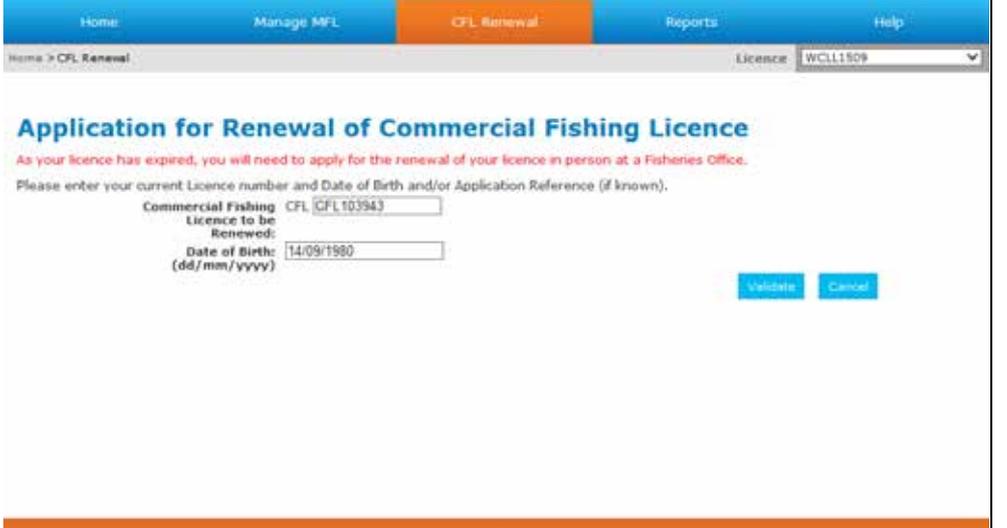
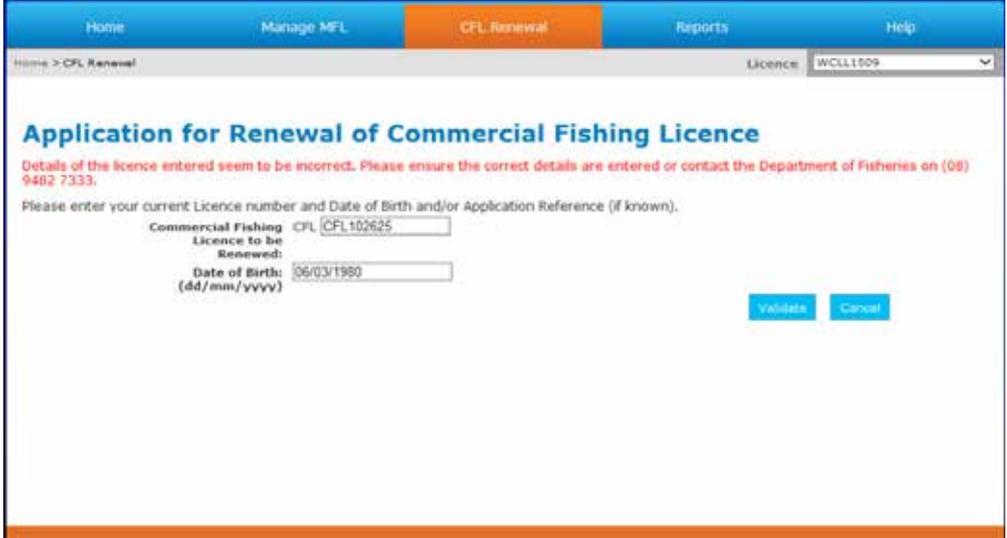
1. Select the CFL Renewal tab as circled then go to directions to **Renew your CFL** below.



Instructions for accessing the CFL Renewal page for Fish Eye registered users. (MFL Online Operators and Masters).

<p>Log in to Fish Eye.</p> <p>1. Open the Fish Eye website</p> <p><i>The Log On screen will display.</i></p> <p>2. Complete the following fields:</p> <p>a) User ID</p> <p>b) Password</p> <p>c) Click the Log On button.</p>	
<p>3. Select the CFL Renewal tab as circled then go to directions to Renew your CFL below.</p>	

Renew your CFL

<p>1. Enter your Commercial Fishing Licence number, and Date of Birth.</p> <p>2. Select the 'validate' button, or cancel to exit the screen.</p> <p><input type="button" value="Validate"/> <input type="button" value="Cancel"/></p>	
<p>3. If the following error message is displayed, contact the Department of Fisheries.</p> <p>If your application to renew your CFL is correctly validated go to step 6.</p>	
<p>4. If the following error message is displayed, contact the Department of Fisheries.</p>	

5. If the following error message is displayed, contact the Department of Fisheries.

Home Manage MFL **CFL Renewal** Reports

Home > CFL Renewal Licence WCLL1509

Application for Renewal of Commercial Fishing Licence

No renewal application has been produced for this licence. Please contact the Department of Fisheries on (08) 9482 7333.

Please enter your current Licence number and Date of Birth and/or Application Reference (if known).

Commercial Fishing Licence to be Renewed: CFL

Date of Birth:
(dd/mm/yyyy)

[Validate](#)

6. If your application to renew your CFL is correctly validated the 'Application for Renewal of Commercial Fishing Licence' will appear. Check the information is correct. If information is not correct, contact the department of Fisheries.

Home Manage MFL **CFL Renewal** Reports Help

Home > CFL Renewal Licence WCLL1509

Application for Renewal of Commercial Fishing Licence

If these details are not correct please [contact the Department](#).

Surname:

Given Names:

Address:

Commercial Fishing Licence:

Expiry Date:

Fee Payable: Next Expiry to appear on Licence:

[Make Payment](#) [Cancel](#)

7. Select 'Make a Payment' or 'Cancel'.

The 'Make a BPOINT payment' screen will appear.

Make a BPOINT Payment

7. Select your credit card type to make a payment.

The **Online Payment** screen will appear.

Government of Western Australia
Department of Fisheries

Supported by the
CommonwealthBank

Make a BPOINT Payment

Biller Code: 1002418 (Department Of Fisheries)

Licence Reference: CFL102625

Application Reference: CFLRenewal - A00250268

Quote ID: Q000002502263

Amount: \$ 87.00

Select your card type:

8. Enter your credit card details and select **'Proceed'**

Government of Western Australia
Department of Fisheries

Supported by the
CommonwealthBank

Online Payment

You have entered the following details

Biller Code: 1002418 (Department Of Fisheries)

Licence Reference: CFL102625

Application Reference: CFLRenewal - A002502685

Quote ID: Q000002502263

Payment Amount: \$ 87.00

Please enter your card details to proceed

Card Number:

Expiry Date: MM / YY

CV Number:

Successful Notification

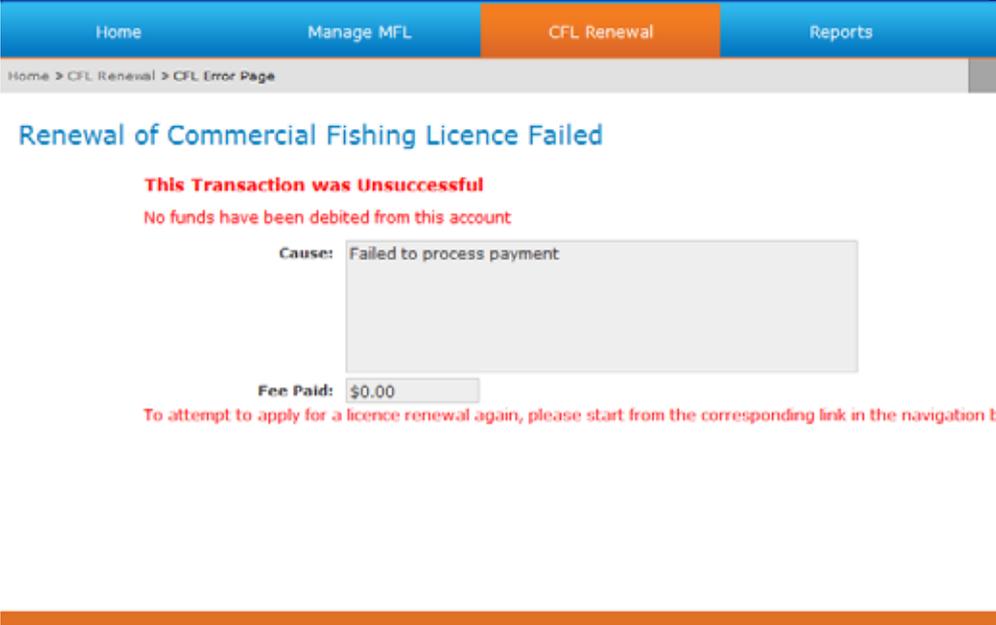
- If your application and payment was correctly processed your application details will be displayed.
- To print a receipt, select the **Print Receipt for Renewal of CFL** button.

[Print Receipt for Renewal of CFL](#)

Your receipt will appear in a new window, as shown. Print your receipt.

You can now navigate to a new page.

Printed Receipt (Sample)

<p>Unsuccessful Notification – Payment Error</p> <p>11. If you receive this error message, contact the Department of Fisheries to renew your licence.</p>	
	End

Fish Eye Helpline and Support

A dedicated Fish Eye and CatchER Helpline is in operation from 8.30am to 4.30pm, Monday to Friday. The Helpline will answer questions related to Fish Eye.

Email: Fisheye.Support@fish.wa.gov.au

Phone: 1300 550 763

Online Troubleshooting Guide for Fish Eye issues

An online troubleshooting guide is available on the Department of Fisheries [website](#).

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